



Welcome to TruDoc 24x7!

You now have 24x7 access to highly trained and licensed doctors via voice and video calls.



On behalf of all of us at TruDoc 24x7, we would like to welcome you to the family! At TruDoc 24x7, we aim to give our members reliable and ethical care. Our doctors practice Evidence Based Medicine based on NHS International Guidelines.

Rest assured, our doctors will tell you the truth about what you need, not what you can afford!

What you get with TruDoc 24x7

- ✓ 24x7 access to highly trained & licensed **doctors & wellness experts**
- ✓ **Medication delivery and lab tests**, where available
- ✓ Support for **healthy, acute & chronic** conditions
- ✓ **Appointment booking**, on your behalf, within your network
- ✓ Reliable medical advice based on **Evidence Based Medicine**
- ✓ Easy-to-use **mobile app** to track your condition & call our doctors
- ✓ Customized **wellness programs** - including meals and exercises
- ✓ **Peace of mind** knowing you can trust and rely on our doctors

With TruDoc 24x7, you no longer have to leave your home or office, get stuck in traffic and be subjected to unnecessary medications and tests - **get the care you need at your convenience.**

TruDoc 24x7 is trusted by **5.1 million members.**

"Glad I called TruDoc 24x7– it prevented me from self-medicating and perhaps taking the wrong meds! All I needed was cough syrup to get me better!"

- TruDoc 24x7 Member

Have you registered on the
TruDoc 24x7 app yet?



With the TruDoc 24x7 application,

you get 24x7 access to highly trained and licensed doctors and wellness experts as well as many other benefits and features. **Register now!**



Step 1

Enter your mobile number
(Example: 562742879)



Step 4

Out of the three options, select
"Provided by my payer"



Step 2

Enter verification code (the code
will be received as an SMS on the
given mobile number)



Step 5

Enter Emirates ID number
and Date of Birth



Step 3

Add email and password. Accept
the terms and conditions. Click on
"Register".



Step 6

Once the details are added, click
on "Continue"

If all information provided is correct (i.e. information added by member is the same as that given the client, member will be able to successfully register and use the app)

Should you face an issue at any step, contact TruDoc 24x7 on our 24x7 toll-free helpline 800 878 362.

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